

## Returns and Warranty

Check your firebox and damper to be sure you are ordering the correct model. Rectangular dampers use the brick model and oval dampers use the metal model.

If you are not sure please contact us for more information.

Returns must be unopened and are subject to a 20% restocking fee plus shipping costs, except in the case of a manufacturers defect.

1. ENVIRO ENERGY LLC warrants that the FIREPLACE PLUG Products will be free from defects in material and workmanship for a period of sixty (60) months from the date of purchase.

2. The sole responsibility of ENVIRO ENERGY LLC under the foregoing warranty shall be limited, at its option, to the repair or replacement, Ex-Factory of defective parts returned prepaid by the customer. Replacement parts supplied by ENVIRO ENERGY LLC will be guaranteed for the remainder of the Product warranty period or ninety (90) days from date of shipment from factory, whichever is greater.

3. All ENVIRO ENERGY LLC warranties hereunder are conditioned upon proper use of the FIREPLACE PLUG Products in the application for which they are intended, and no warranty shall apply to:

(i) any product modification, installation, service or repair made by the customer, other than by ENVIRO ENERGY LLC, without the written approval of ENVIRO ENERGY LLC; or

(ii) Product damage caused by accident, neglect, or any cause other than ordinary use.

4. THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE). REPAIR OR REPLACEMENT IN THE MANNER PROVIDED ABOVE SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF PURCHASER FOR BREACH OF WARRANTY AND SHALL CONSTITUTE FULFILLMENT OF ALL LIABILITIES OF ENVIRO ENERGY LLC WITH RESPECT TO THE QUALITY AND PERFORMANCE OF THE FIREPLACE PLUG PRODUCTS.

5. ENVIRO ENERGY LLC shall not be liable to the customer (including negligence and strict liability), for loss or damage to property of the customer or other parties, loss of use, loss of revenues or profits, or for any special indirect, incidental or consequential damage whatsoever.